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Quality Policy

Tomoe Valve Ltd is a global leader in the production of high quality and technically advanced butterfly valves and control systems. Tomoe Valve Ltd products can be found operating in a wide range of industries worldwide including oil & gas, petrochemical, marine, water treatment, vehicle manufacture and power generation, forming a trusted and reliable part of the process in each and every application.

In line with our vision, all Tomoe Valve Ltd employees are committed to Total Quality Excellence. **“Total Quality Excellence”** means identifying and fully understanding the requirements of our customers and satisfying those requirements, first time, every time and on time.

“Total Quality Excellence” is achieved by adopting a Quality Management System which meets the requirements of ISO 9001:2015 and which defines all processes and activities controlling the supply of safe and quality product to our customers and concentrates on; customer satisfaction, continual improvement, prevention of errors (in both product and working practices), whilst satisfying all statutory and legal requirements, including PED 2014/68/EU. Tomoe Valve Ltd set Objectives and Key Performance Indicators in these areas to manage and improve our performance.

Adhering to the requirements of our Quality Management System is a mandatory requirement for all employees and as Managing Director I am fully committed to ensuring the implementation of and continual improvement of this Quality Management System and all employees are asked to fully participate.

Signed

Ikutaro Yamamoto
Managing Director
Tomoe Valve Ltd